

## TUTORS IN ACTION MALAYSIA (TIA) PERSATUAN PELAJAR BANTU PELAJAR MALAYSIA (PPBPM)

## WELFARE DEPARTMENT GUIDELINE

MISSION	GENERAL TASK
<ul> <li>To liaise between tutors and tutees regarding communicating issues</li> <li>To keep track of tutors' and tutees' progress each week</li> </ul>	<ul> <li>Promote tutor and tutee registration through various channels</li> <li>Check on the status of tutors and tutees regularly by polls or virtual check in session</li> <li>Update tutor and tutee namelist from time to time</li> <li>Check feedback given from time to time</li> <li>Update number of lessons of each tutor based on class screenshot form</li> <li>Issue e-certificates to tutors who are eligible</li> <li>Contact tutors and tutees personally whenever required</li> <li>Deal with issues reported by tutors and tutees</li> </ul>